OVERVIEW:
The Service Supervisor, the incumbent is responsible for providing clinical supervision, administrative management, guidance, and leadership of assigned staff. The position provides progressive leadership in all aspects of case management, including management and administration, along with supervisory case collaboration with agency and community stakeholders. The Service Supervisor will provide supervisory coverage and manage the staffing of the Service team to ensure the safety and well-being of children and provide clinical supervision and manage cases in accordance with member First Nations community-based models, Agency policies and Ministry of Child and Youth Services standards and regulations.

QUALIFICATIONS:

Education and Experience
- Bachelor of Social Work Degree or Bachelor’s Degree in a related discipline deemed appropriate.
- At least three (3) years of successful employment experience within a child welfare environment. Applicant must have (2) years of front-line service delivery, plus (1) year of supervisory experience.
- Experience in the delivery of First Nation Child and Family Services is preferred.

Knowledge, Skills and Abilities
- Commitment to providing service in the Anishinaabe context of extended family and community involvement.
- Excellent supervisory, planning and organization, problem-solving, decision-making, interpersonal, and leadership skills.
- Ability to work within a multi-disciplinary Traditional Child Welfare Management Team.
- Working knowledge of group dynamics supported with working knowledge in consultation and conflict resolution techniques.
- Expert knowledge of Indigenous history, legislative rights, First Nation community models and holistic and indigenous models of healing and wellness.
- Expert knowledge of Customary Care and the philosophy of service development and delivery; and, the communities and family structure specifically in relation to local First Nation customs and traditions.
- Sound working knowledge of the standards for children in care including recording timelines, reporting practices including Serious Occurrences, along with new legislative amendments relative to protection services.
- Good knowledge of the provincial Outside Placement Resources through OARTY and group home systems including specialized treatment placement admission processes and specialized rate agreements.
- Working knowledge of the administrative structure and operations of the Agency including the service delivery model, policies, procedures and guidelines related to protection services.
- Working knowledge of youth justice and mental health services and other community resources available for youth in care and for youth support.
- Knowledge of the structure and operations including the member First Nations, external services and service agencies in the area.
- Demonstrated ability to prepare comprehensive narrative and statistical reports regarding First Nation Child and Family Services delivery.
- Demonstrated ability to influence and facilitate community group decision-making processes through knowledge, ideas, and service delivery experience; and, extensive experience in designing, planning and delivering training workshops.

PLEASE REVIEW THE FULL JOB DESCRIPTION AND QUALIFICATIONS ON OUR WEBSITE www.kgcfs.org/employment

Applicants are encouraged to visit our website at www.kgcfs.org/employment to review the full job description.

Please submit your application marked “Confidential: Service Supervisor – Sudbury”. Application must include a cover letter, resume, and (3) three reference letters - two (2) employment related from recent employers. ** Please also detail within your application; the skills and background you possess which meet the above Job Posting Qualifications.

Applications are accepted on an on-going basis via regular mail, in person or email at:

Human Resources
Kina Gbezhgomi Child and Family Services
Main Office - 98 Pottawatomii Avenue,
Wikwemikong, Ontario      P0P 2J0

Email: hr@kgcfs.org

KGCFs services is based on a highly specialized approach to the delivery of child welfare in our area. Preference will be given to Anishinaabe candidates (please self-identify). Migwech for your application, however, only those candidates selected for an interview will be contacted. As a condition of employment, the successful candidates will be required to submit the following: satisfactory Criminal Reference Check (within 3 months of deadline date), Vulnerable Sector Check and Driver’s Abstract.